



Shifting Paradigms Institute of Executive Education

Innoworks Inc. *truly Canadian!*

Shifting Paradigms Institute of Executive Education provides training services in the areas of Design Thinking, Innovation Management, Business Process Redesign, Continuous Improvement, Operations Improvement, Quality Management Systems, Career Development, Marketing & Branding.

COURSE MODULE 12: Quality Management.

Sessions include-

- Quality Function Deployment.
- Seven Tools of Quality Management.
- Strategic Quality Planning: Advanced Total Quality Management (TQM).
- Cost of Quality: Finance for continuous improvement, Quality Risk Management.
- Developing high performance supplier relationships.
- Supplier Auditing and Handling Non-Conformance
- Internal Auditing Training- Fundamentals.
- Internal Auditing Training- Advanced.
- E- Auditing.
- Audits and Due Diligence; CAPA (Corrective Actions, Preventive Actions).
- Integrated Quality Management for Service based and Manufacturing industries.

Duration	2 Full days for each Theme / 110 hours for entire module.
Pre-requisites	None.
Audience	Trainees, Supervisors, Quality Managers, Project Managers, Decision-makers.
Class size	Minimum: 6; Maximum: 20 participants.

Our training services focus on small and medium size organizations that need help with streamlining and optimizing their business processes, operations and services, in order to improve operational efficiency, increase profits, increase customer value, cut costs and operate in a lean fashion that optimizes the use of the existing resources.

Market specialties: Pharmaceuticals, Natural health products, Medical devices, Bulk drugs, Diagnostics, Vaccines, Healthcare, Retail & Hospital pharmacy, Engineering, Chemicals, Cosmetics, Biotech, Foods, Beverage, Confectionery, Educational institutions and Non-profits organizations.

Contact: 1.403.969.6219 / DrShrutiBhat.com | Website: www.ShiftingParadigms.ca



PROGRAM FEATURES

- Course materials customized to specific organizational study groups.
- Case study summaries for extra reading.
- Assessment forms to improve participant's awareness.
- Action Plan to help track progress against goals.

ORGANIZATION BENEFITS

- Improved ROI (Return on investment).
- Minimized service/ product defects, reworks, variations and product returns.
- Delighted Customers.
- Motivated team, improved productivity.
- Higher levels of goal achievements.

*Training is available as On-site, Email, Online, Webcast and Videos.
Our training workshops provide a powerful, elegantly simple framework with new tools and best-in-class industry practices for improving organizational performance and accelerating ROI.*

INDIVIDUAL BENEFITS

- Delighted employers and colleagues.
- Facilitates career progression.
- Hit the ground running.
- Higher levels of goal achievements.
- Increased work satisfaction; improved productivity.
- Less stress, more confidence.

We are with you every step of the way! We will be happy to assist you with your training needs. To know more about the courses, prospectus and registration details: **Contact Us:**

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